Low Income Household Water Assistance Program

HEAP Main Office

More Ways to Apply!

Phone interviews are available for families who desire to remain home for social distancing purposes or health issues. One phone call can put you closer to meeting your utility needs!

Call our 24-hour appointment hotline at 614-969-0978 to schedule an appointment at any time. For emergency assistance, call 614-457-2997 and schedule an appointment within 24 hours.

Low Income Household Water Assistance Program October 1, 2022 to September 30, 2023.

The Breathing Association is offering phone interviews. Emergency Walk-In Crisis appointments will be scheduled within 24 hours by telephone at 614-457-2997.

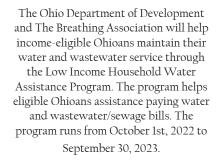


The Low Income Household Water Assistance Program (LIHWAP) Can help:

- Income 175% of Federal Poverty Guidelines
- Utilities must be in disconnect status, shut off, in need of payment to transfer or establish new service
- Maximum amount for bill payment assistance is up to \$750 for water, up to \$750 for wastewater/sewage or \$1500 for water and wastewater combined

Eligible Households need to provide:

- List of all household members
- Most recent Water and Wastewater bills
- Picture ID for Head of Household
- Birthdates and Social Security Cards or numbers for all household members
- Proof of citizenship for all household members
- Documentation of disability, if disabled
- Documentation of 30 days of income (earned income for those 18 years and order)
- All unearned income
- Documentation of zero income
- If self-employed: (IRS 1040 with all schedules or tax transcript) Seasonal must report 12 months income



In partnership with:



Significant changes by ODOD: HEAP and eligible PIPP Plus customers looking to reverify may now apply online at https://development.force.com/eap/s/. For more details, visit our websitewww.breathingassociation.com.



HEAP Main Office
Columbus Urban League Building

788 Mt. Vernon Ave. Columbus, Ohio 43203 Monday thru Friday 7AM - 5PM 24HR LINE 614-969-0978